

# Cancellation/Refund Policy

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The Branson Comic Con 2019 badge/pass/armbands refund deadline is **February 1, 2019**. Your event badge/pass/armbands purchase is **non-refundable**. All refunds are subject to a 10% processing fee.

Pending refund requests are at the sole discretion of The Branson Comic Con. Sending a refund request does not guarantee you a refund. No refunds will be issued for any convention prior to Branson Comic Con 2019. Branson Comic Con 2019 badge/pass/armbands are not transferable for use at any other The Branson Comic Con convention. Please note that in some cases refund requests may not be processed until after Branson Comic Con 2019.

The Branson Comic Con reserves the right to change their Cancellation and Refund Policy at any time, without notification. The Branson Comic Con reserves the right to refuse admission, to refuse service and/or to cancel/revoke your Member ID and/or badge/pass/armbands at The Branson Comic Con's discretion. The Branson Comic Con badge/pass/armbands are **NON-TRANSFERRABLE. No refunds will be given after February 1, 2019.**

**The Branson Comic Con Cancellation Policy:** By registering for a paid or complimentary The Branson Comic Con badge/pass/armbands you agree not to sell, trade, transfer or share your comp code, email confirmation, or badge/pass/armbands. In the event that The Branson Comic Con determines that you have violated this policy, The Branson Comic Con has the right to cancel your badge/pass/armbands(s) and keep any money paid by you. Confirmations and/or badge/pass/armbands that have been sold or provided by anyone other than The Branson Comic Con will not be honored by The Branson Comic Con. You must wear and display your badge/pass/armbands at all times while onsite and at any official The Branson Comic Con event. All badge/pass/armbands are the property of The Branson Comic Con and must be relinquished to The Branson Comic Con upon request. The Branson Comic Con reserves the right to refuse admission, to refuse service and/or to cancel/revoke your Member ID and/or badge/pass/armbands at The Branson Comic Con's discretion.

I understand that I must register an individual name for each badge/pass/armbands and that each name must match a legal photo ID. If The Branson Comic Con determines that you have purchased more than one badge/pass/armbands in your name for any day, *The Branson Comic Con has the right to cancel your duplicate badge/pass/armbands(s) and issue you a refund less the 10% processing fee.*

If you use your Member ID to purchase a badge/pass/armbands for a day for which you previously purchased a badge/pass/armbands, *the original badge/pass/armbands you purchased will automatically be canceled and the amount paid will be refunded, less the 10% processing fee, without contacting you.*

For example, if you purchased a Friday and Saturday badge/pass/armbands during online attendee registration and you use your Member ID to register as a professional and/or press with Preview Night at a later date, *the Friday and Saturday badge/pass/armbands you purchased during attendee registration will be canceled and refunded, less the 10% processing fee.*

This policy does not apply to purchasing different single day badge/pass/armbands or upgrades. For example, if you purchased a Thursday and Sunday badge/pass/armbands during Returning Registration and you later use your Member ID to purchase a Friday, Saturday, and Preview Night badge/pass/armbands, your original Thursday and Sunday badge/pass/armbands purchase will not be canceled. Only purchases of badge/pass/armbands with overlapping dates will be subject to automatic cancelation and refund, less a 10% processing fee.

You must register for a The Branson Comic Con Member ID in order to be entitled to purchase and register a badge/pass/armbands. Children (age 12 and under) may not register for a The Branson Comic Con Member ID. Everyone who intends to purchase, apply, or register for a The Branson Comic Con badge/pass/armbands must have a valid and confirmed The Branson Comic Con Member ID. This includes attendees, volunteers, professionals, guests of professionals, trade professionals, exhibitor main contacts, and members of the press. If The Branson Comic Con determines that you purchased or registered for a badge/pass/armbands, but did not register for a Comic-Con Member ID, *The Branson Comic Con has the right to cancel your badge and refund any amounts paid, less the 10% processing fee, at The Branson Comic Con's sole discretion.*